

GRC BULLETIN

JULY - 2025, VOLUME: II

BOPTER

Advisory regarding Use of Credentials and Oversight of Activities by Empaneled Third Party Aggregators (TPAs)

[Click Here to Read Full Bulletin](#)

#

LABOUR LAWS

Authority

Board of Practical Training (Eastern Region), under the Ministry of Education, Department of Higher Education, Government of India

Circular Date

Jun 30, 2025

Circular Number

BOPTER/NATS/TPA/2024-25/

Effective Date

Jul 08, 2025

BOPTER NOTIFIES ADVISORY REGARDING USE OF CREDENTIALS AND OVERSIGHT OF ACTIVITIES BY EMPANELLED THIRD PARTY AGGREGATORS (TPAS)

Applicability: All Training Establishments under the jurisdiction of BOPT (Eastern Region) registered on the NATS (National Apprenticeship Training Scheme) portal

The Board of Practical Training (Eastern Region), Kolkata, under the Ministry of Education, Department of Higher Education, Government of India, issued an important advisory dated 30th June 2025 (Ref. No.: BOPTER/NATS/TPA/2024-25) aimed at reinforcing accountability and transparency in the operations of training establishments engaging apprentices under the National Apprenticeship Training Scheme (NATS).

The advisory comes in response to reported cases of misuse of login credentials and unethical activities by Third-Party Aggregators (TPAs). While TPAs are often appointed by establishments to simplify procedures such as apprentice registration, contract generation, and claim submission, the Board has made it categorically clear that the responsibility for any activity conducted on the NATS portal rests entirely with the training establishment.

Notably, there have been multiple instances where establishments, in good faith, have shared sensitive login credentials and administrative access with TPAs. These credentials were allegedly misused for unauthorized enrolments, falsification of records, and manipulation of personal data. Such practices not only compromise the authenticity of apprentice information but also pose serious concerns regarding data security, compliance violations, and potential legal liability.

Even more alarming, the Board has found that some TPAs are using temporary or fabricated mobile numbers and email addresses for apprentice registrations. This has led to situations where the actual candidates are unaware or untraceable, thereby undermining the credibility of the apprenticeship program.

In light of these developments, the Board has issued the following binding directives for strict and immediate compliance:

1. Establishments are solely accountable for all actions performed through their official NATS portal credentials, even if TPAs or intermediaries are involved.



LABOUR LAWS

Authority

Board of Practical
Training (Eastern Region)
under the Ministry of
Education, Department
of Higher Education,
Government of India

Circular Date

Jun 30, 2025

Circular Number

BOPTER/NATS/TPA/20
24-25/

Effective Date

Jul 08, 2025

2. Login credentials must be securely safeguarded. Any sharing of access is done entirely at the risk of the establishment.
3. Establishments must conduct periodic audits and verification of all apprentice-related activities to prevent discrepancies.
4. The use of fake, unofficial, or temporary contact information (mobile/email) for apprentice enrolment is strictly prohibited and will be treated as a violation.

The BOPT has made it clear that it will not entertain any claims or disputes arising out of such negligence or misuse by TPAs. Establishments are urged to adopt best practices in digital governance, ensure proper documentation, and maintain operational integrity at all levels.

This advisory strongly reinforces the need for responsible digital conduct, data security, and accountability when managing national-level apprenticeship records.

SOURCE: [Click here for more details](#)

Head Quarters:

Vasudha, 2nd Floor, No. 2, 38th Main Rd,
Rose Garden, JP Nagar Phase 6, J. P. Nagar,
Bengaluru, Karnataka 560078

Ph: 080 41673023

Email: info@ricago.com

Website: www.ricago.com

Subscribe to the Newsletter:

Subscribe

Disclaimer: This newsletter is prepared by Clonect Solutions Pvt. Ltd. and contains information about the statutory compliance updates for general information only. No claim is made as to warrant or represent that the information contained in this document is correct. Also, it should not be considered as legal or financial advice and under no circumstances Clonect Solutions Pvt. Ltd. shall be held responsible for any kind of damages arising there to.